



SUPPORT

Our network operations center (NOC) provides 24x7x365 remote monitoring and support for your networks to maintain network uptime and prevent the revenue loss associated with a downed POS.



SAVE TIME & MONEY

We have a simple plug-and-play setup process doesn't require a technical degree to set up. Our support team is always available to guide you through any questions you have. We love giving our clients enterprise-class security and support at a low cost, predictable monthly payment.

Service Components

Our Cloud-Enabled Platform is powered by Acumera's **Merchant Gateway** our advanced firewall hardware, the **AcuVigil™ Dashboard** for unmatched visibility, and our **App Catalog** for fast deployment of new services and stores.

Managed Firewall Service gives the busy retail IT department a cost-effective and simplified approach for securing your point-of-sale and payment gateway - and entire store.

	RESTAURANT CONNECTIONS STANDARD	RESTAURANT CONNECTIONS PREMIUM	MANAGED FIREWALL SERVICE
AcuVigil™ Dashboard Network visibility and management dashboard that gives you a single view into every store for monitoring and troubleshooting.	✓	✓	✓
Network Security Management Let Acumera secure & manage your network connections for you.	✓	✓	✓
AutoVPN Connect HQ securely to your distributed locations to access business critical information.	✓	✓	
Network Segmentation Segment and protect your payment card environment from the rest of your network.	✓	✓	✓
24x7x365 Network Support Our network operations center (NOC) monitors your networks around the clock and provides network troubleshooting and problem resolution.	✓	✓	✓
WAN Failover Automatic backup network connectivity to prevent payment processing disruptions when your primary internet goes down.		✓	
Managed Broadband Acumera manages your broadband connections. Includes: pricing, procurement, installation, billing, and break fix management.		✓	
AcuLink™ Remote Access for POS Support AcuLink Remote Access connection apps are enabled in the AcuVigil™ Dashboard and comply with PCI-DSS requirements 12.3.8 and 12.3.9	✓	✓	✓

 Merchant Gateway & switch sold separately

To order, or more information [512.687.7410](tel:512.687.7410) | sales@acumera.net



Acumera provides managed network security and network visibility for the payment systems and operations of multi-site businesses. Our clients focus on growing their business by using Acumera's remote systems visibility, strong data security, and simplified compliance services. Since 2002, Acumera has been a trusted network partner for thousands of networks.

