The AcuVigil™ Dashboard

CLOUD-BASED PORTAL ▪ NETWORK MONITORING ▪ APPLICATION ARCHITECTURE

Multi-site retail & restaurant IT teams have to split their focus between meeting a variety of technology requirements and keeping every store's network and connected devices up and running. Truck rolls and site visits to repair store technology take time and money.

The AcuVigil dashboard's simple UI is designed for busy IT teams. One look at the dashboard and network issues are easily prioritized with a color-coded hierarchy. Click on the troubled site to diagnose issues down to the device, connection, and even the cable.

- PCI-compliant high-speed remote access to your POS for help desk support.

- Manage user permissions and create site groups to assign to staff for monitoring specific locations.

- Generate support tickets for issues, updates, and escalations.

- Get network and Merchant Gateway status reports, as well as IoT device history, broadband status, and custom reports.

- Set email and text alerts for WAN-failover, broadband status, and other network monitoring alerts.

Benefits

MANAGE MORE WITH LESS

Save your team valuable time when you can quickly view the status of your entire network from HQ and prevent truck rolls & site visits

INCREASE UPTIME

Prevent revenue loss by proactively identifying and resolving network, POS, or other device outages and issues before they impact sales

IMPROVE EFFICIENCY

Save time and focus on generating revenue by efficiently managing your network, from connectivity to on-site devices and other business systems

Your Entire Network in One View

Visible 24/7/365 to both your IT staff and to the Acumera Network Operations Center (NOC), the AcuVigil Dashboard displays real-time network status.

- See the uptime and status history of any site at any time
- See the status of every location at a glance
- Drill down to every registered device at a specific store
- Monitor and troubleshoot your POS system, refrigeration temps, security system, and more
- Track fuel levels in real time, and add alarms and notifications

Registered Devices (5)

Name	Status	Segment
BackSwitch	Responding	Switch
FrontSwitch	Responding	Switch
POS1	Responding	LAN0
Fusion	Responding	CDE
PINPAD1	Responding	CDE

Contact Us

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Manage More with Apps

The typical multi-site retailer manages an average of 25-100 Internet-enabled devices and systems. The AcuVigil Dashboard makes it easy to monitor connected devices.

Want to connect other store systems for monitoring and troubleshooting? Our app catalog provides secure connections to other in-store systems:
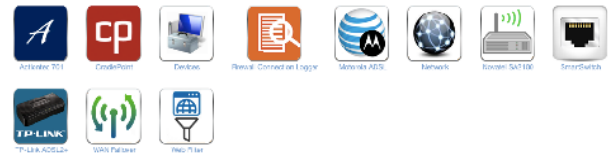

- Connect your point-of-sale and payment gateway to your payment processor
- Connect to major loyalty systems including ZipLine, InComm, and FIS
- Securely access PDI Enterprise and other accounting systems, time and attendance tracking, inventory, and daily sales
- Automatic Tank Gauge (ATG) monitoring
- Back-office PC connections
- Security cameras & DVR systems
- VPN tunnels (data encryption) to safeguard information
- Internal & external scans, web filtering, logging, and other PCI tools
- Ask us to add connections to any IP-enabled device

About Us

Acumera provides managed network security and automation services for the payment systems and operations of multi-site retail businesses. Our clients focus on growing their companies by using Acumera's remote systems visibility, strong data security, and simplified compliance services. Since 2002, we have managed and protected thousands of retail networks.

acumera.net

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